

2021-2025 Final Plan

Our Final Plan outlines the activities and expenditure we propose to undertake from 2021 to 2025. It builds on our draft plan published in May 2019, and incorporates the feedback we have received from our customers and stakeholders.

Delivering for Western Australia.

Lower revenue, lower costs, maintaining our strong safety, reliability and service performance.



Delivering for customers

100%

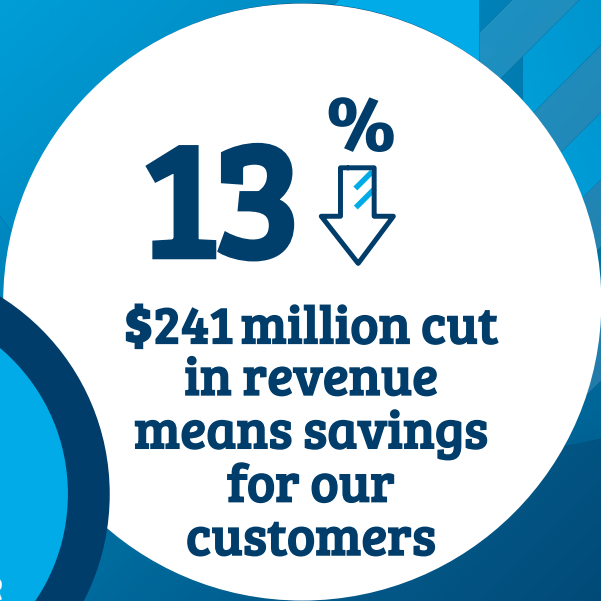
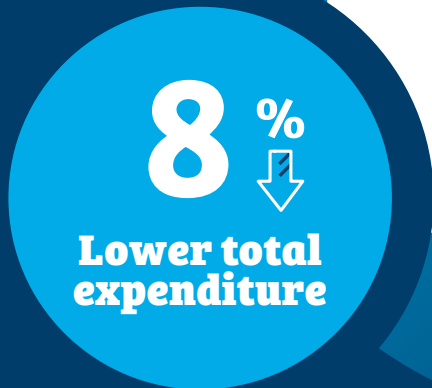
reliability of the DBNGP

0

loss of containment of an energy source

>8 out of 10

customer satisfaction



A good employer



close to top quartile employee engagement

>98%

mandatory training compliance



further process safety improvements and a continued focus on achieving zero harm



Sustainably cost efficient

\$53^m ↓

cut in expenditure

1.5% ↓

finance costs down from 5.83% to 4.31%



supports the long term competitive position of DBNGP



Full Haul reference price of \$1.43 per GJ (\$2020)